

2023 - 24 Year in Review

..... support

Sector Support & Advocacy

*Annual Member Survey 2024

100% reported that **information shared** informed and/or improved their organisation's practice

100% satisfied with **consultations and advocacy** work undertaken

97.5% satisfied with **capacity building** activities increasing skills and knowledge

"I appreciate the work [Volunteering SA&NT] do, to bring us all together, and join forces, share information and strategy, and work together."

"Thank you for your continued collaboration and work on behalf of volunteers and volunteer organisations. It is very much appreciated."

7 VSA&NT policy submissions including:

A new Aged Care Act Consultation – February 2024

Aged Care Act Consultation – September 2023

A Common Goal: Review of the South Australian Not-for-Profit Funding Policy - December 2023

22 joint policy submissions

VSA&NT joined other State and Territory peak bodies in Volunteering Australia submissions

Members

388 SA member organisations
with over 210,000 volunteers

61 NT member organisations
with over 38,000 volunteers



State Volunteering Conference



262 attendees
from **129 organisations**

91.4% of attendees felt they had a better understanding of the current issues and trends in the volunteering ecosystem

"I loved hearing the broad impact of volunteering and how we can support each other to promote better outcomes for volunteers and sectors in collaboration."

"I enjoyed the networking and putting faces to names. The conference gave me more knowledge and avenues that I didn't have before."

Responded to **over 360** help desk enquiries on issues such as inclusive volunteering, legal and WHS obligations, screenings, insurance and training requirements.

Corporate Volunteering



812 hours volunteered at **10** volunteer-involving organisations

100% satisfaction rating



10 corporate volunteering experiences

100%

benefitted from participation



174 participating employees

SA State of Volunteering Report

986 volunteers/non-volunteers surveyed
341 volunteer managers surveyed
559 webpage visits

Key findings for 2023

951,800 volunteers across SA
63.1% of people in SA over the age of 15 volunteered in 2023

\$36.1 billion in social and economic benefits of volunteering in SA

42.2% of volunteer managers are volunteers themselves

Resource Development

Created or collaborated on **50** resources to support best practice in volunteer engagement

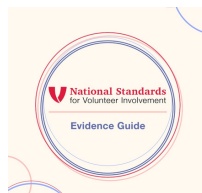
Setting up a volunteer program

Setting up a volunteer program takes time, resources, and strategy. Learn how to develop and grow your volunteer program so you can continue to make an impact and meet the needs of your community and your volunteers.

A strong volunteer program development makes a robust foundation for addressing community needs, resulting in increased impact and organisational-wide growth.



Inclusive Volunteering Snapshots 
How organisations are making a big impact with simple strategies



Volunteer Assist Service

8612 individuals assisted online and 166 in-person

Volunteer position advertising

2714 positions advertised for 225 organisations

Networks and Expos

4 State Volunteer Managers Network Meetings with 296 attendees
 2 Inclusive Volunteering Regional Community of Practices
 VSA&NT staff attended 19 expos across SA and the NT

Learning and Development

39 sessions with 1161 registrations



“So many takeaways!”

“Great to know there is support and resources to assist with volunteer management and look forward to more sessions.”

“Things that may seem like small efforts can make the world of difference.”

“Great to hear other organisations ideas on volunteering.”

Programs

VALue Program with Charles Darwin University

Showcasing the value of volunteering for students’ studies and future careers.

8,270 volunteer hours completed

161 active student volunteers

42 VIOs engaged

Volunteer Management Activity (VMA) in SA & NT

23 inclusive volunteering and diversity resources developed

23 project partners

30 learning and development sessions with an inclusion focus

14 participants in Inclusive Volunteering Leadership program

Commonwealth Home Support Program (CHSP), Sector Support and Development

60 posts in the online community of practice with 1,211 views

133 CHSP providers supported

535 CHSP providers attended volunteer management workshops

Promoted volunteering opportunities to 285 prospective volunteers

Palliative Care Volunteering SA

Surveyed 26 organisations on their engagement with volunteers and palliative care services

Collaborated on the development of resources, created networks and shared communications to support palliative care volunteering

celebrate

SA Volunteer Awards

140 Nominees

310 Event attendees

“[It was good] to see the wonderful range of volunteers and volunteering.”

“In a news world of negativity, it is always great finding out about the positive and inspiring things people do.”

NT Volunteer of the Year Awards

132 Nominees

45 organisations in attendance

“[I liked] being able to celebrate volunteering and learning of the magnificent efforts of many.”



In April 2024 Volunteering SA&NT achieved the **Certificate level in the Australian Service Excellence Standards (ASES)**. This milestone reflects our dedication to quality service provision and ongoing improvement.

SVA Service Award

910 students registered

8 participating secondary schools

Over 10,000 volunteer hours logged

402 celebratory badges distributed



Top 4 UN SDGs students contributed towards:

1. No poverty
2. Zero hunger
3. Good health and wellbeing
4. Quality education



National Volunteer Week

161 items of news coverage across South Australia and the Northern Territory

4.3 million impressions

Partnership with **NT Emergency Services** to recognise their volunteers



	SA	NT
Followers:	6,659	2,944
Reach:	71,191	38,178



	SA & NT
Followers:	1,612
Impressions:	129,064



	SA	NT
Followers:	1,533	807
Reach:	3,583	901



	SA	NT
Subscribers:	8296	924
Emails sent:	97,543	10,255

331,700 website visits

Our volunteers

27 volunteers

2498.5 volunteer hours

Value of \$116,480
(Value calculation based on ABS Average weekly earnings \$46.62 provided in 2022).