

TERMS AND CONDITIONS

CUSTOMISED LEARNING & DEVELOPMENT

Our sessions are aimed at anyone who is responsible for the engagement of volunteers within a not-for-profit organisation, club or group. Wherever you're located in South Australia or the Northern Territory, we can deliver learning and development sessions to you*. Some can be delivered online or, depending on your location, in-person. You can pick and choose from any of these topics to create a session to suit your needs.

**Conditions apply*

Pricing

All pricing stated is GST exclusive.

Online Workshops

From two to a maximum of four hours, select one or two of the topics in the drop-down list to tailor a session.

In-person Workshops

In-person workshops can be arranged from 2 hours to 4 hours or a full-day (7 hours).

Please note that additional fees will apply to in-person sessions delivered outside Metropolitan Adelaide, depending on travel and accommodation requirements for the trainers.

Attendance Requirements

The minimum number of participants for either in-person or online training to go ahead is at the discretion of the Client. The maximum number of participants for an online session is 100. In-person will depend on the capacity and availability of the venue.

Cancellation and Rescheduling

If the Client wishes to cancel or reschedule the training, they must provide written notice to Volunteering SA&NT. Cancellation or rescheduling requests made by the Client will be subject to the following conditions and fees:

1. Cancellation or rescheduling requests made 20 business days or more prior to the scheduled training date will not incur any fees and a full refund will be provided.
2. Cancellation requests made 19 to 10 business days prior to the scheduled training date will incur a fee of 20% of the training cost, or the option to reschedule within 6 months of the original session date.
3. Cancellation requests made 9 to 5 days prior to the scheduled training date will incur a fee of 30% of the training cost, and the option to reschedule within 6 months of the original session date.
4. Cancellation requests made 4 to 2 days prior to the scheduled training date will incur a fee of 50% of the training cost, and the option to reschedule within 6 months of the original session date.
5. Cancellation requests made within 48 hours before the scheduled training date will incur a full fee of 100% of the training costs with no refund. Rescheduling options can be re-negotiated on a case-by-case basis.
6. Volunteering SA&NT reserves the right to cancel or reschedule the training due to unforeseen circumstances such as trainer unavailability or unforeseen events. In such cases, Volunteering SA&NT will make reasonable efforts to notify the Client as soon as possible and offer alternative dates or a full refund of any fees paid.