

Year in Review

2020|21 HIGHLIGHTS

volunteering sa&nt
*Leading volunteering in South Australia
and the Northern Territory*



Volunteering SA&NT has had a mighty year! Despite COVID-19 pandemic restrictions, we welcomed 88 new members, supported 1255 VIOs and 17,126 volunteers, ran 21 successful programs and contributed to many sector projects.

Interest in our online training and networks has grown and the number of resources available on our website has increased significantly.

In November 2020, the NT Volunteer of the Year Awards were celebrated, with 141 people nominating and 12 winning Awards.

In May 2021, we recognised the amazing efforts of many volunteers with more than 1647 organisations during National Volunteer Week (NVW). In Adelaide, we held our popular Thank You Parade in the CBD, and in Alice Springs and Darwin we held two celebratory recognition events for 312 people. We were pleased to bring back the #colouryourcommunityred online campaign with homes, businesses and offices decorated in red, and pictures and videos posted on social media.

The NVW theme of **Recognise. Reconnect. Reimagine.** acknowledges the vital role of volunteers, especially during the uncertainty and disruption around the pandemic.

These are examples of uplifting and positive events, however most organisations are facing a volunteer shortage. Celebrations highlight the importance of volunteers and their vital work across communities.

Now we need to work together, to reinvigorate volunteering and find innovative ways around flexibility, innovation and openness.

It's time to start discussions to reconnect and reinvigorate volunteering, and we invite you to contact us to be part of the conversation.

Tracey Fox
A/CEO

Ann-Marie Chamberlain
VSA&NT Board Chair

volunteeringsa-nt.org.au

Who we are

Volunteering SA&NT is a not-for-profit organisation, the peak body for volunteering and a volunteer support service, leading the sector in South Australia and the Northern Territory. For 39 years, we have worked with individuals, organisations, businesses and communities to lead, advance, grow, promote and celebrate volunteering.

Through key partnerships, we provide a range of services, support and resources for all volunteer involving organisations and almost one million volunteers, which contributes to positive volunteering experiences and the strengthening of communities.

In South Australia there are over 900,000 volunteers, whose contribution is valued at around \$5 billion annually and in the Northern Territory, approximately 70,000 volunteers, whose contribution is valued at around \$3.3 billion.

What we do

- Advocacy and Policy
- Business and Corporate Volunteering
- Community Programmes
- Consultancy Services
- Finding and Placing Volunteers
- Information and Resources
- Mentor Services
- Networking and Events
- Research
- Training

Who we do it for

- Members, Volunteers, Volunteer Involving Organisations
- Volunteer Manager Networks
 - National/State/Territory
 - Volunteering Peak Body Network
- Government: Local, State and Federal
- SME Businesses and Large Corporations
- Volunteering Strategy for South Australia Partnership Board and Strategy Participants

OUR STRATEGIC PRIORITIES

- 1 LEADING THE VOLUNTEERING SECTOR**
- 2 FORMING PARTNERSHIPS**
- 3 DEVELOPING THE VOLUNTEERING SECTOR**
- 4 ENSURING OUR ORGANISATION'S VIABILITY**

Our Vision

The world is a better place because of volunteering

Our Mission

To lead volunteering in South Australia and the Northern Territory

Our Values

Community-spiritedness, inclusiveness, innovation, courage

Volunteering Strategy for South Australia

Our strategic priorities align with the Volunteering Strategy for South Australia, a partnership between Volunteering SA&NT, the Government of South Australia, Local Government Association of SA and Business SA. The partners recognise volunteering is an important factor in community wellbeing and fundamental to a sustainable South Australia.

1

Members

IMPACT

Organisation remains viable, sustainable and maximises opportunities to profile and promote volunteering

Total number of members

354 ▲
SA

working with
190,576 volunteers

56
NT

working with
3212 volunteers

“The VSA&NT workforce are pleasant, amenable and extremely helpful – always getting back to you, usually in the same day”

Member quote, Annual Member & Stakeholder Survey 2021

| Member Categories | Nos. |
|--|------|
| Corporate | 5 |
| Government | 61 |
| Individual | 40 |
| Life | 8 |
| Volunteer Involving Organisations | |
| Small | 111 |
| Medium | 79 |
| Large | 106 |

Advocacy and Policy

IMPACT Lead, strengthen, build and sustain the sector

10

Submissions

1 SA

9 National*

*VSA&NT joins other State and Territory peak bodies in Volunteering Australia submissions

“Continue to be a strong voice and advocate for the contribution and role of volunteers”

Member quote, Annual Member & Stakeholder Survey 2021

Our top 2 key submissions

South Australia

Impact of Mandatory First Aid for volunteers on the South Australian Commonwealth Home Support Programme (CHSP) Sector

National

Supplementary Submission to the Royal Commission into Aged Care Quality and Safety: The impact of COVID-19 on the volunteer workforce and aged care

2

Relationships

IMPACT Develop and support volunteering with a broader spectrum of citizens and communities

Business and Corporate Volunteering

37

Business & Corporates Engaged

3

Business & Corporates Matched

33

Participating Employees

5

Participating Volunteer Involving Organisations

“Our experience with Puddle Jumpers was worthwhile, and the matching service from Volunteering SA&NT awesome!”

Annabel, Aurecon team member



Networking Events and Awards

IMPACT Engage and share knowledge to strengthen volunteer involving organisations and volunteering workforce

141 ▲
Award Nominations

312
Event Attendees



21
SA Events/Expos

1270
SA Participants

22 ▲
NT Events/Expos

609
NT Participants

“The training and mentoring sessions have been invaluable.”

Member quote, Annual Member & Stakeholder Survey 2021

Services

IMPACT Contribute to supporting volunteer involving organisations in seeking volunteers

16351
SA

863
NT

Individuals assisted including online and face to face

1255
SA/NT

Volunteer involving organisations assisted

Volunteer Positions Advertised

Volunteer positions listed locally and nationally

702
SA/NT

Active organisations registering vacancies as at 30 June 2021

WeDo Volunteering App (SA)



484
App Downloads

107
Positions Expressions of Interest

87
App Users

9
Reward Supporters

Supplementary Volunteer Grants

| | SA | NT |
|---|-----------|-----------|
| Applications Received | 482 | 69 |
| Successful Applications | 62 | 24 |
| Total Number of Volunteers Benefitted | 5164 | 2312 |
| Total Amount of Federal Funding Allocated | \$229 500 | \$102 000 |

Funded by the Australian Government Department of Social Services. Administered by Volunteering SA&NT

Promotion

IMPACT Increase brand awareness and recognition of the sector

Visits to website

168 823 ▲
volunteering-sa-nt.org.au

VNews e-newsletter

8902
SA
Subscribers

1005
NT
Subscribers

Two editions distributed fortnightly

The top 5 rated services/programs

| Services / Programs | % |
|------------------------------|----|
| VNews | 77 |
| Website | 76 |
| Membership | 74 |
| Vitality Magazine | 74 |
| Information Advice/Resources | 70 |



Volunteering SA&NT

| | | |
|-----------|-----------------|---------|
| SA | Facebook | |
| | New Likes | 509 |
| | Total Likes | 4 602 |
| | Engagement | 35 779 |
| | Reach | 134 236 |
| NT | New Likes | 310 |
| | Total Likes | 1 660 |
| | Engagement | 11 280 |
| | Reach | 90 781 |

Services and Resources most utilised

| Services and Resources | % |
|--------------------------------|----|
| Social media | 95 |
| Information, Advice, Resources | 95 |
| Website | 94 |
| VNews | 93 |
| Membership | 90 |

“Congratulations on the outstanding work that Volunteering SA&NT does each year. Excellent peak body in SA.”

Member quote, Annual Member & Stakeholder Survey 2021

Training

IMPACT Upskilling volunteers and volunteer managers for best practice volunteer management

Sessions and webinars

32
SA&NT
Online and
Face to Face

493
SA&NT
Registrations

“The webinar was engaging and practical, with advice from presenters drawn from their own experience.”

Member quote, Annual Member & Stakeholder Survey 2021

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Workforce

IMPACT Increase the engagement and retention of members, stakeholders and workforce



Board

- Ann-Marie Chamberlain, Chairperson
- Kristen Martins, Deputy Chairperson
- Simon Bennett, Deputy Chairperson
- Mike Feszczak
- Paul Liew
- Kate Preiss
- Andrew Turner

Outgoing

- Sarah Collyer-Braham
- Joe Capozza

Supporters



Australian Government



Supported by
Government of South Australia
Department of Human Services

Northern Territory Government

- ADCO Legal
- Adelaide Aquatic Centre
- Alice Springs Town Council
- Auto Masters (SA)
- Bean Bar – Flinders Street
- Beyond Bank Australia
- Blefari Caffe & Cucina
- Capri Theatre
- CCI Group Purchasing
- Ceravolo Orchards
- City of Adelaide
- Community Business Bureau (CBB)
- Escape Hunt Adelaide
- Grill'd Marion
- Hall and Willcox
- HWL Ebsworth Lawyers
- Independent Taxis
- Inpex
- Kennards Hire Adelaide
- New Era Technology
- North Adelaide Golf Course
- Old Speed Café
- Plumbing Maintenance Services Aus
- SA Museum – The Shadow Initiation
- Street Fleet
- Thomson Geer Lawyers
- U Park
- Williams Technology

Financial viability

IMPACT Increase in self generated income to strengthen sustainability and leverage partnership opportunities

Projects and Grants



To find out more, please contact us

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