# Vear in Review of the sector o

Volunteering SA&NT has had a mighty year! DespiteCOVID-19 pandemic restrictions, we welcomed88 new members, supported 1255 VIOs and17,126 volunteers, ran 21 successful programs andcontributed to many sector projects.

Interest in our online training and networks has grown and the number of resources available on our website has increased significantly.

In November 2020, the NT Volunteer of the Year Awards were celebrated, with 141 people nominating and 12 winning Awards.

In May 2021, we recognised the amazing efforts of many volunteers with more than 1647 organisations during National Volunteer Week (NVW). In Adelaide, we held our popular Thank You Parade in the CBD, and in Alice Springs and Darwin we held two celebratory recognition events for 312 people. We were pleased to bring back the #colouryourcommunityred online campaign with homes, businesses and offices decorated in red, and pictures and videos posted on social media. The NVW theme of **Recognise. Reconnect. Reimagine.** acknowledges the vital role of volunteers, especially during the uncertainty and disruption around the pandemic.

These are examples of uplifting and positive events, however most organisations are facing a volunteer shortage. Celebrations highlight the importance of volunteers and their vital work across communities.

Now we need to work together, to reinvigorate volunteering and find innovative ways around flexibility, innovation and openness.

It's time to start discussions to reconnect and reinvigorate volunteering, and we invite you to contact us to be part of the conversation.

Tracey Fox A/CEO

Ann-Marie Chamberlain VSA&NT Board Chair

# volunteeringsa-nt.org.au

# Who we are

**Volunteering SA&NT** is a not-for-profit organisation, the peak body for volunteering and a volunteer support service, leading the sector in South Australia and the Northern Territory. For 39 years, we have worked with individuals, organisations, businesses and communities to lead, advance, grow, promote and celebrate volunteering.

Through key partnerships, we provide a range of services, support and resources for all volunteer involving organisations and almost one million volunteers, which contributes to positive volunteering experiences and the strengthening of communities.

In South Australia there are there are over 900,000 volunteers, whose contribution is valued at around \$5 billion annually and in the Northern Territory, approximately 70,000 volunteers, whose contribution is valued at around \$3.3 billion.

# What we do

Advocacy and Policy Business and Corporate Volunteering Community Programmes Consultancy Services Finding and Placing Volunteers Information and Resources Mentor Services Networking and Events Research Training

# Who we do it for

Members, Volunteers, Volunteer Involving Organisations

Volunteer Manager Networks

National/State/Territory Volunteering Peak Body Network

Government: Local, State and Federal

SME Businesses and Large Corporations

Volunteering Strategy for South Australia Partnership Board and Strategy Participants

# **OUR STRATEGIC PRIORITIES**





FORMING PARTNERSHIPS



# ENSURING OUR ORGANISATION'S VIABILITY

# **Our Vision**

The world is a better place because of volunteering

# **Our Mission**

To lead volunteering in South Australia and the Northern Territory

# **Our Values**

Community-spiritedness, inclusiveness, innovation, courage

# Volunteering Strategy for South Australia

Our strategic priorities align with the Volunteering Strategy for South Australia, a partnership between Volunteering SA&NT, the Government of South Australia, Local Government Association of SA and Business SA. The partners recognise volunteering is an important factor in community wellbeing and fundamental to a sustainable South Australia.

# 2020|21 HIGHLIGHTS

### Total number of members



"The VSA&NT workforce are pleasant, amenable and extremely helpful - always getting back to you, usually in the same day"

Member quote, Annual Member & Stakeholder Survey 2021

Member Categories	Nos.	
Corporate	5	
Government	61	
Individual	40	
Life	8	
Volunteer Involving Organisations		
Small	111	
Medium	79	
Large	106	

# **Advocacy** and Policy

**Members** 

IMPACT Organisation remains viable,

sustainable

and maximises

opportunities to

volunteering

profile and promote

**IMPACT** Lead, strengthen, build and sustain the sector

**Relationships** 

**IMPACT** Develop and

support volunteering

with a broader spectrum of citizens

and communities



\*VSA&NT joins other State and Territory peak bodies in Volunteering Australia submissions

### "Continue to be a strong voice and advocate for the contribution and role of volunteers"

Member quote, Annual Member & Stakeholder Survey 2021

### Our top 2 key submissions

### **South Australia**

Impact of Mandatory First Aid for volunteers on the South Australian Commonwealth Home Support Programme (CHSP) Sector

### National

Supplementary Submission to the Royal Commission into Aged Care Quality and Safety: The impact of COVID-19 on the volunteer workforce and aged care

### **Business and Corporate Volunteering**



Jumpers was worthwhile, and the matching service from Volunteering SA&NT awesome!"

Annabel, Aurecon team member





# Networking Events and Awards

IMPACT Engage and share knowledge to strengthen volunteer involving organisations and volunteering workforce



# "The training and mentoring sessions have been invaluable."

Member quote, Annual Member & Stakeholder Survey 2021

# Services

IMPACT Contribute to supporting volunteer involving organisations in seeking volunteers



Individuals assisted including online and face to face

# **Volunteer Positions Advertised**

Volunteer positions listed locally and nationally



Active organisations registering vacancies as at 30 June 2021

# **1255** sa/nt

Volunteer involving organisations assisted

# WeDo Volunteering App (SA)



### Supplementary Volunteer Grants

	SA	NT
Applications Received	482	69
Successful Applications	62	24
Total Number of Volunteers Benefitted	5164	2312
Total Amount of Federal Funding Allocated	\$229 500	\$102 000

Funded by the Australian Government Department of Social Services. Administered by Volunteering SA&NT

\*Note: COVID-19 pandemic restrictions have impacted and informed much of our work during 2020-2021.



# Promotion

IMPACT Increase brand awareness and recognition of the sector

### Visits to website

168 823 ▲ volunteeringsa-nt.org.au

### The top 5 rated services/programs

Services / Programs	%
VNews	77
Website	76
Membership	74
Vitality Magazine	74
Information Advice/Resources	70

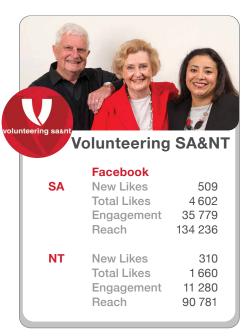
### Services and Resources most utilised

%
95
95
94
93
90

# **VNews e-newsletter**



Two editions distributed fortnightly



"Congratulations on the outstanding work that Volunteering SA&NT does each year. Excellent peak body in SA."

> Member quote, Annual Member & Stakeholder Survey 2021

# Training

IMPACT Upskilling volunteers and volunteer managers for best practice volunteer management

### **Sessions and webinars**



"The webinar was engaging and practical, with advice from presenters drawn from their own experience."

> Member quote, Annual Member & Stakeholder Survey 2021

# HIGHLIGHTS 2020|21



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